



WEST & COE
FUNERAL DIRECTORS

Extended Services

Honouring Their Life, Supporting Yours



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020 8592 0164 (24 hours)
westandcoe.com

Est. 1903.
Independent. Family-owned. Rooted in community.



Meaningful Additions for Your Loved One's Day

Serving families since 1903, West & Coe is a fourth-generation, family-run independent funeral director. Built on the principles of trust, compassion, and dedication, we ensure every farewell is a unique reflection of a life well-lived.

We provide the professional guidance and personal care needed to help you make informed decisions. We believe the smallest details can leave the deepest impressions, we offer a range of extended services to help personalise the day.

While our most popular options are highlighted here, our team are always available to discuss and explore any specific wishes you may have.

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Order of Service Booklets

A funeral service sheet is a meaningful tribute that guides guests through the ceremony while serving as a lasting keepsake for family and friends. We provide a dedicated design and print service to ensure your order of service is personal, dignified, and reflective of your loved one's life.

Whether you prefer to choose from our range of elegant templates or wish to collaborate with us on a fully bespoke design, our team handles the entire process from initial layout to professional printing. We are here to ensure every detail aligns perfectly with the tone of the service



Music

Music can be a deeply personal element of a farewell, offering a powerful way to honour your loved one's memory and reflect their unique life. Whether you choose traditional hymns or contemporary songs that hold special meaning, we are here to help you select the perfect accompaniment.

Our team provides full support in sourcing your musical choices, from specific recordings to live performances. While we typically coordinate professional organists, soloists, or traditional pipers, we are also happy to source alternative performers to ensure the music provides a fitting tribute that truly reflects your wishes.



Doves

Releasing a white dove at the end of a service serves as a moving tribute, offering a beautiful symbol of peace as your loved one begins their onward journey.

This poignant gesture provides a moment of serene reflection for family and friends during the final farewell. A member of our team will be able to provide further detail and organise this special service for you.



Flowers

We work with a number of trusted local florists who deliver exceptional quality and can create beautiful, personalised arrangements tailored to your wishes. Whether you prefer traditional floral tributes or a unique, bespoke design, we are here to help you choose flowers that serve as a meaningful tribute to your loved one.

A member of our team would be happy to provide details of recommended florists in your area.



Visual Tribute

Visual tributes offer a powerful way to bring memories to life, providing comfort, connection and storytelling when words fall short. We can help you create a bespoke montage of photographs to be shown during the service or shared with family and friends as a lasting keepsake.

Normally, we recommend a selection of up to 25 photos, which can be elegantly set. As technical facilities vary by location, our team will advise whether your chosen venue has the necessary screen to accommodate this service.

Live Streaming

For guests who are unable to attend in person, we can facilitate a professional webcast service through our local crematoriums, allowing friends and family to join the service from anywhere in the world.

Guests can access this high-quality, professional stream through a secure private link. The set up is professionally managed to deliver high quality video and sound. It can be easily accessed without any special software or technical expertise.





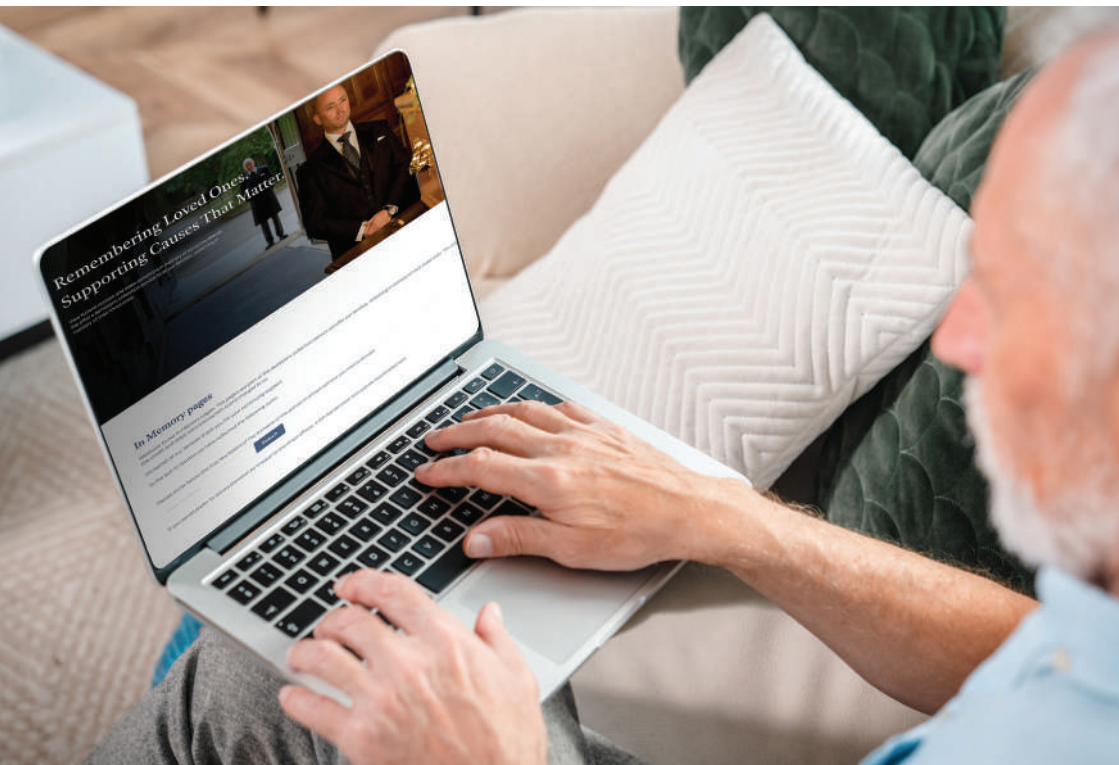
Recording

When a funeral takes place at some of our local crematoriums, the webcast service can also provide a high-definition recording of the full ceremony. Available as a digital file, this allows the service to be shared securely with family and friends who were unable to attend or revisited as a lasting tribute after the day itself.

Online Donation Service

To help you support a cause close to your heart, we can facilitate and manage a dedicated online tribute page in memory of your loved one. This secure platform allows family and friends to donate to your chosen charity and leave personal messages of remembrance.

To make sharing easy, we will provide you with a unique web link and QR code for use in service sheets, in person or digitally. Please speak with a member of our team for further details on setting up a charitable collection and managing your online tribute.





Continued Care & Guidance

We know that the journey through loss does not end once the funeral service is over. In many ways, the real process of healing begins in the quiet moments that follow. Grief is deeply personal and does not follow a set schedule, it often resurfaces in the days, weeks, and months after the final farewell. This is why our family business is committed and passionate about our post-funeral support.

Whether you are looking for trusted bereavement care, help with meaningful keepsakes, or practical assistance on estate resources, we are here to offer genuine compassion, guidance and a listening ear.

Bereavement Support

In recent years, we have built a meaningful relationship with Dr. Bill Webster, one of the leading experts in bereavement care. His unique ability to summarise and explain the various stages of grief has proven invaluable to many of our families.

Because of this partnership, we are pleased to offer his Grief booklet as a free resource. This booklet provides practical help and guidance for understanding grief and offers a sense of comfort and assistance in the days ahead.

We also work closely with several local bereavement groups in our community. If you feel like joining a group or talking to others who understand, please just ask a member of our team—we would be happy to provide more details and help connect you with the right people.



Memorials

We work with a reputable local memorial masonry company known for their exceptional craftsmanship. Whether you wish to create a new tribute, add a personal inscription, or restore an existing memorial to its original beauty, their skilled team ensures every detail is handled with the utmost care.

Grave Markers

We offer solid wood grave markers that can be placed with care on the grave as a temporary, dignified placeholder until a permanent memorial is in place.





Urns

We can assist you when selecting an urn, we offer a diverse range of options for the interment or memorialisation of your loved one's remains. We have a selection of urns available within our offices and can order specific designs on request.

Memory Boxes

We offer two elegant designs for our Memory Boxes: Cherry Blossom or Forget Me Not. Each box is thoughtfully designed to help families celebrate the life and legacy of a loved one by providing a secure, special place to keep cherished mementos close at hand.



Keepsake Jewellery

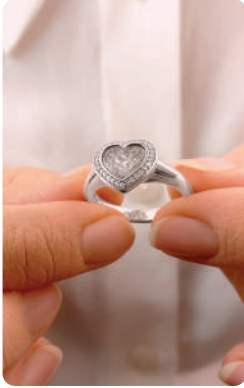
We have carefully selected partners who provide thoughtful, elegant jewellery and unique keepsakes, crafted with care to help preserve cherished memories and honour loved ones.



Legacy Expressions

Offering a unique line of jewellery, ornaments, pendants, and more, Legacy Expressions customises each product to perfectly fit your style and whatever memory you wish to treasure.

They are able to place a loved one's fingerprint on jewellery, giftware and more, creating special one of a kind keepsakes. These custom pieces are designed to help celebrate and cherish the most important moments and people in your life, providing solace and a lasting, tangible connection.



Ashes into Glass

As the leading creator of ashes jewellery in the UK we recommend Ashes into Glass® as a specialist ashes jewellery provider.

Each beautiful piece gently encases a small amount of your loved one's cremated remains, offering you a tangible and personal way to keep their memory close - by wearing this jewellery or simply holding it tenderly in your hand.

Probate

We recognise that managing the legal requirements following a death, such as obtaining a grant of probate, often adds significant stress to an already emotional time. Many people find these procedures daunting and are unsure of where to begin.

To help our families navigate this process with greater ease, we have partnered with Laurelo, a company comprised of probate experts who help and support individuals through these essential legalities.

We recommend connecting with their team for a no-obligation, free consultation to discuss the procedures. Should you choose to use their services, you will find their charges are transparent, reasonable and their service is highly efficient and understanding.





Wills

Writing a Will is a critical step for everyone, regardless of your personal circumstances. A Will is a legal document that formally outlines your specific wishes, provides protection for your family, and ensures your affairs are properly managed, which significantly eases the burden on loved ones during a difficult time. Whether your requirements are simple or more complex, each Will must be correctly drafted as a valid legal document.

Through our partners you will receive personalised guidance throughout the entire process, offered at a very reasonable charge.

Life Ledger

Life Ledger is a complimentary, user-friendly service that enables you to conveniently inform more than 1,000 UK companies about the passing of a loved one.

This platform helps to manage accounts (closing, freezing, or transferring them) and stop unwanted mail, all from a single location and at no cost. You can register for the service directly on the Life Ledger website: www.lifeledger.com





Golden Charter Prepaid Funeral Plans

A funeral plan lets you pre-plan and pay for your funeral in advance, ensuring your wishes are carried out and providing peace of mind to you and your family. At West & Coe, we work in partnership with Golden Charter, to provide you with a simple way to plan ahead. As one of the UK's largest funeral plan providers. Golden Charter¹ has helped over 1 million people to plan ahead², so we are completely confident in offering their plans to you.

To discuss how a Golden Charter funeral plan can provide peace of mind for you and your family, please speak with a member of our team. We are happy to provide detailed information and explore the options available to best suit your needs.

¹ Based on a Golden Charter analysis and independent research of the funeral plan market size as at December 2024

² Correct at December 2025



Funeral Wishes

Following a death, families often feel uncertain about their loved one's specific wishes. To provide peace of mind, we offer our Funeral Wishes booklet, designed to help you document your personal choices ahead of time. This service is entirely free of charge and involves no pre-payment or financial commitment. Please ask our team for a booklet; we are also happy to assist you in completing the details if you wish.



Help with Funeral Payment

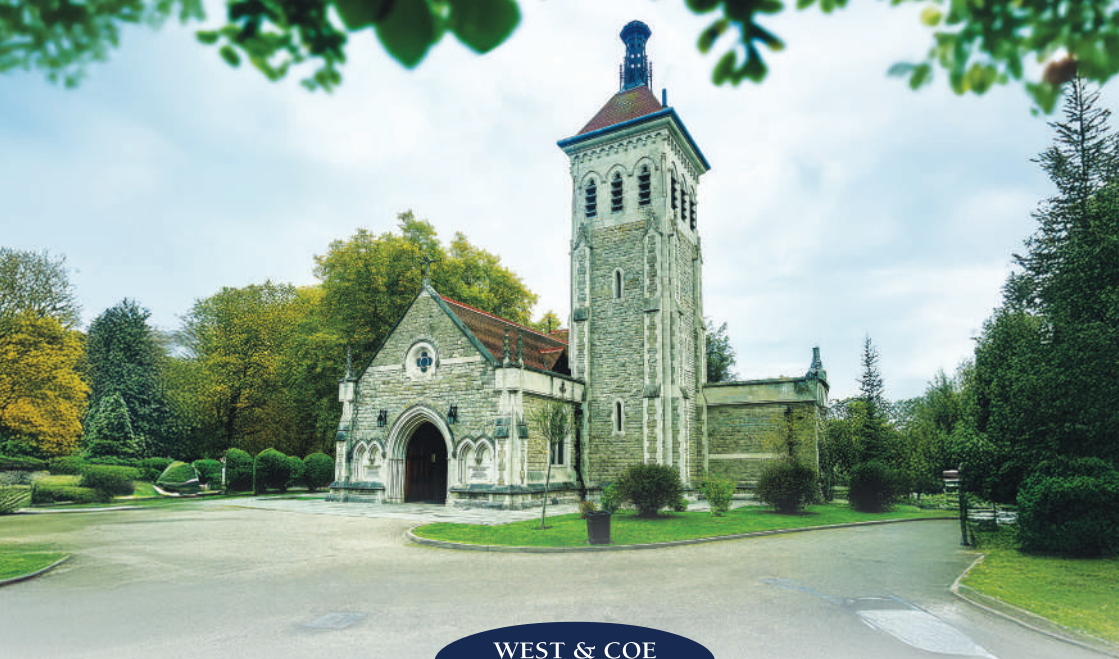
The UK government offers financial help with funeral costs through a Funeral Expenses Payment (in England, Wales, and Northern Ireland) or a Funeral Support Payment (in Scotland) for those on certain benefits. The amount depends on your circumstances, but the payment can help with costs like burial fees, cremation fees, and funeral director's fees, with up to £1,000 available for funeral expenses.

You can get more information and find claim forms by visiting:
www.gov.uk/funeral-payments/how-to-claim

A member of our team are always available to discuss any of our services in further detail.



You can also find more information by visiting our website at
www.westcoe.com



WEST & COE
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Together in Life's Most Important Moments



We are here to provide gentle support and clear
guidance every step of the way.

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